

KOPYTO

RETURN FORM

Name and surname:	
Order number:	
Email used in order:	
Nbank account number for refund:	
Purchase date:	
Date of reporting the RETURN:	
Product/model name and color:	

- Reason for RETURN (please briefly describe why you are returning the product, it will help us create even better solutions):

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Client's data and signature

KOPYTO

General conditions of submission RETURN:

1. The return should be submitted in writing (e-mail is acceptable) up to 14 calendar days from the date of receipt of the products and sent with the product(s) and a receipt (**electronic receipts do not need to be attached**) to the address:

Z Koptem Sp. z o.o.,
ul. B. Spiechowicza 36, 43-300 Bielsko Biała,
tel.: +48 513 205 504, returns@kopyto.co

2. The goods must be new, with no visible signs of wear or use (you have the right to inspect the goods to the extent necessary to determine their nature, characteristics and functioning). **Return will not be accepted if the goods have any odor, e.g. the smell of perfume or cigarette smoke.**
3. Goods should be protected against damage during transport. We are not responsible for any damage incurred during transport resulting from improper packaging for shipment.
4. Return shipping costs are borne by the buyer.
5. The Seller undertakes to process the return within 14 days of receipt and to inform the Buyer of the decision.
6. Detailed returns and complaints regulations can be found on our website <https://kopyto.co/page/returns-and-complaints>

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CUSTOMER'S LEGIBLE SIGNATURE